



Please write clearly in block capitals.

Centre number

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Candidate number

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Surname

Forename(s)

Candidate signature

Functional Skills Certificate

FUNCTIONAL ENGLISH

Component 1 Reading Level 1

Monday 25 February 2019

Morning

Time allowed: 45 minutes

Materials

- You will need no other materials.

Instructions

- Use black ink or black ball-point pen.
- Fill in the boxes at the top of this page.
- Answer **all** questions.
- You must answer the questions in the spaces provided.
- Do not write outside the box around each page or on blank pages.
- If you need extra space for your answer(s), use the lined pages at the end of this book. Write the question number against your answer(s).
- Do all rough work in this answer book.
- Cross through any work you do not want to be marked.

Information

- The marks for questions are shown in brackets.
- The maximum mark for this paper is 18.
- There are 6 marks for Section A and 12 marks for Section B.
- You may use a dictionary.

Advice

- You are advised to check your work carefully.

For Examiner's Use	
Question	Mark
1-6	
7	
8	
TOTAL	

For this exam you are going to read two texts to do with prisons.

Answer **all** questions.

Section A

Read **Source A**. You have been asked to find out how successful this webpage is in getting information across by answering the questions which follow.

Source A



As a prison officer no two days are the same.

Sometimes it will be tough, but you will have real job satisfaction too. You will play a huge part in the life of a prisoner, helping them to learn and develop new skills. You will work with people from all kinds of backgrounds to create a safe space for prisoners.

Duties include anything from checking cells for banned items such as phones or checking prisoner numbers. 90% of this job is talking and providing a positive outlook. Working in a prison is fast-paced and varied and you will be trained for all kinds of situations.

Rewards and requirements

- ✓ Starting salary of £22 000 – £31 000 for a 39-hour week
- ✓ 12 weeks' paid training
- ✓ 25 days' annual holiday

To become a prison officer, you will need to be at least 18 years old. You should be reasonably fit and have good eyesight. You don't need qualifications. Personal qualities are more important, such as:

- ❖ communication skills to talk and listen to others
- ❖ quick thinking to meet unexpected challenges
- ❖ teamworking to support colleagues
- ❖ strength of character to handle difficult moments
- ❖ fairness and honesty when dealing with people.

You should also believe that people can change their behaviour and turn things around.

Listen to what some serving prison officers said:

The best part of my day is when someone tells me I've changed their life. The worst part is dealing with complaints!

The things that you do make a difference to people's lives.

I don't get scared, although you need to use authority to get your point across sometimes.

You will have the opportunity to grow, develop and meet challenges, while making a real difference to people's lives. It is challenging, but you'll have the support of a strong team and excellent training.

For **Questions 1 to 6**, write the letter for each answer in the box given.

1 The main point of the webpage is to

- A** advise people to become prison officers.
- B** describe what prisons are like inside.
- C** give information about the job of prison officer.
- D** explain how prisoners change their lives.

Answer

[1 mark]

2 The webpage says that

- A** there is lots of variety in a prison officer's job.
- B** some prison officers find the job frightening.
- C** every prison officer is fair and honest.
- D** a prison officer's life is easy.

Answer

[1 mark]

3 The webpage explains that

- A** prison officers need to change their behaviour.
- B** phones are allowed only in cells.
- C** prisoners make lots of complaints.
- D** qualifications are not necessary for a prison officer.

Answer

[1 mark]

4 The webpage says that the main point of being a prison officer is

- A** working with a strong team.
- B** getting a lot of job satisfaction.
- C** helping prisoners to change their lives.
- D** learning to handle difficult challenges.

Answer

[1 mark]

5 The webpage informs us that

- A** 90% of prisoners have a positive outlook.
- B** prison officers need to be good listeners.
- C** prisoners get 25 days' holiday every year.
- D** prison officers are not allowed to wear glasses.

Answer

[1 mark]

6 For a 16-year-old who wants to work in a prison, the most sensible step after reading this webpage would be to

- A** apply for a job as a prison officer.
- B** get some more qualifications.
- C** interview some prison officers.
- D** make sure they are fit enough.

Answer

[1 mark]

6

Turn over ►

Section B

Read **Source B** then answer the questions that follow.

Source B

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Write your answers in the spaces provided. The questions in this section are testing what you have understood about the text. The questions are **not** testing your writing.

- 7** Your class is writing a travel guide to San Francisco. You have been asked to find out some information for visitors to Alcatraz.

Use **Source B** to select the information to go into the travel guide.

You should include:

- 7 (a)** **four** activities visitors can do on Alcatraz Island.

[4 marks]

1 _____

2 _____

3 _____

4 _____

- 7 (b)** **four** instructions visitors to Alcatraz should follow.

[4 marks]

1 _____

2 _____

3 _____

4 _____

8

8 Look at the way **Source B** has been presented.

List **two** ways it has been presented and say why each one would make it easy for people to understand.

[4 marks]

First way presented: _____

This makes it easy to understand because _____

Second way presented: _____

This makes it easy to understand because _____

4

END OF QUESTIONS

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