

Cambridge International Examinations

Cambridge International Advanced Subsidiary and Advanced Level

CANDIDATE NAME				
CENTRE NUMBER		CANDIDATE NUMBER		
TRAVEL AND	TOURISM		9395/32	
Paper 3 Destination Marketing		Oct	October/November 2017	
			1 hour 30 minutes	
Candidates an	swer on the Question Paper.			

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name on all the work you hand in.

Write in dark blue or black pen.

You may use an HB pencil for any diagrams or graphs.

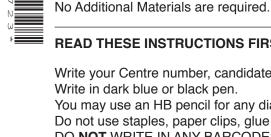
Do not use staples, paper clips, glue or correction fluid.

DO NOT WRITE IN ANY BARCODES.

Answer all questions.

All the Figures referred to in the questions are contained in the Insert.

The number of marks is given in brackets [] at the end of each question or part question.



International Examinations

Question 1

Refer to Fig. 1 (Insert), information about Tampa Bay, an area in Florida, United States.

(a)	Explain two ways destinations, such as Tampa Bay, may create a brand identity.
	1
	2
	[4]

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(b)	Discuss the range of marketing activities that Tampa Bay tourism authorities may have used for launching their new destination brand.
	[9]

(c)	Evaluate the factors that tourism authorities, such as those in Tampa Bay, must consider in communicating a destination brand.
	[12

Question 2

Refer to Fig. 2 (Insert), information about the Seychelles 'Another World' brand. Seychelles is a group of 115 islands in the Indian Ocean.

(a)	Explain two likely aims of the market research carried out by the Seychelles Tourism Board in creating the new destination brand.
	1
	2
	[4]

(b)	Assess the benefits to the Seychelles Tourism Board of using a range of media to communicate the destination's new brand identity.
	[9]

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[Total: 25]

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