MARK SCHEME for the May/June 2015 series

9766 GLOBAL PERSPECTIVES AND INDEPENDENT RESEARCH (INTERNATIONAL)

9766/12 Paper 1 (Written Paper), maximum raw mark 30

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge will not enter into discussions about these mark schemes.

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1 Study Document 1.

(a) Identify two ways in which Artificial intelligence is used in cars.

Examiners should be aware that candidates are asked only to identify ways and not explain or evaluate them, therefore they should not expect lengthy responses. Candidates are not expected to put the statements into their own words and may simply copy the statements from the Document; however examiners should ensure that all the ways given in the response are taken from Document 1.

[2]

Candidates should be awarded one mark for each correct or valid way taken from the Document up to a maximum of two marks. Candidates who develop a statement and do not identify two may not be awarded more than one mark for each as the question asks for two ways.

The following are examples that candidates might identify

- Cars can park themselves
- Cars can automatically brake (when they recognise pedestrians stepping into the road).
- They can drive themselves (on real roads)

(b) Summarise the ways in which the author considers that Artificial intelligence can bring a greener future for everyone. [6]

Candidates are asked to summarise, but examiners should be aware that this question carries only six marks and should not expect a lengthy answer. Summarise requires candidates to use their own words and candidates should not be rewarded for simply copying out or large sections of the Document.

There are 3 points that candidates could use in their summary, as stated below. A full summary would cover all 3 points. Award each point and explanation up to 2 marks (partial or full explanation):

- Al can reduce carbon emissions and thus impact on climate change by the Learning Thermostat which can adjust heating and cooling systems, for example when the home is unoccupied.
- The MyJoulo system can show how homes are using heating to calculate energy savings, encouraging householders to save energy and therefore ensure a greener future
- MyJoulo can identify leaky homes and allow the prioritisation of better insulation by providing more information.

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2 Study Document 2.

Evaluate the strengths and weaknesses of the argument expressed in Document 2 about Artificial intelligence. [10]

- Responses should focus on the strengths **and** weaknesses of the argument.
- At Level 3 candidates must consider both the strengths and weaknesses.
- At Level 2 there is likely to be imbalance, with most of the answer focusing on the weakness of the argument(s), although some answers may focus largely on the strengths. Candidates who focus on only the strengths or weaknesses can still achieve any mark within this level depending upon the quality of the evaluation.
- At Level 1 it is likely that candidates will consider only either the strengths or weaknesses. At this level candidates' answers are likely to be descriptive in approach, particularly at the lower end, if there is evaluation it may be very generalised.

Level 3 8–10 marks	Sustained evaluation of strengths and weaknesses of reasoning and evidence; critical assessment with explicit reference to how flaws and counter argument support the argument. Highly effective, accurate and clearly expressed explanation and reasoning; clear evidence of structured argument/discussion, with conclusions reached/explicitly stated in a cogent and convincing manner.
Level 2 5–7 marks	Some evaluation of strengths and weaknesses of reasoning and evidence, but evaluation may focus on one aspect; assessment of flaws etc. may not link clearly to the argument. Effective and generally accurate explanation and reasoning; some evidence of structured argument/discussion; conclusions may not be explicitly stated or link directly to the analysis.
Level 1 1–4 marks	Little or no evaluation of strengths and weaknesses, although flaws etc. may be identified. Level of communication is limited, response may be cursory or descriptive; communication does not deal with complex subject matter.

No set answer is expected and examiners should be flexible in their approach. There is no requirement to use technical terms to access any level and candidates will NOT be rewarded for their use unless they link them directly to the demands of the question.

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Indicative Content

Strengths:

- The author is an expert in linguistics and the article deals with linguistic aspects of AI
- He quotes academic research from the University of Toronto
- He displays specialist linguistic knowledge such as the term 'anaphora'
- It establishes the limits of search engines clearly and the examples he quotes can be tested easily
- The Document uses examples throughout examples which are relatively easily understood by non-specialists
- There is an inferred conclusion that AI cannot replicate the human mind with a number of intermediate conclusions in support

Weaknesses:

- While it can be demonstrated from the examples that search engines have limitations, the broader arguments are not supported. For example 'Contemporary AI ...has never analysed all the deep knowledge and language that ordinary humans being have and use' is merely asserted without reference to the research done on this.
- 'Contemporary AI' is a vague term does it means researchers or AI experts? Strictly it is not the AI itself that would be deficient in understanding the problems – it would be the programmer. There is the assumption that AI is deficient because it is 'trying to rival human intelligence', but there is no attempt to establish that that is the aim of AI research and development and 'rival' is an emotive term.
- The main argument (that AI can't replicate the human mind) jumps from problems faced in computer searching to much wider conclusions that 'the application and development' of AI will be 'limited', However 'limited' is not effectively defined
- Though the author is an academic, he is not writing in an academic journal and it may be that the use of the linguistic specialist vocabulary is to offer an air of authority, but his field is not actually computer technology and the impression he gives by the tone of the examples is of hostility to it.
- There is little in the way of balanced counter argument apart from the recognition of what search engines can understand.
- Does the author assume that AI should be capable of answering any question, no matter how complex the question.
- Colloquial language (may be used as a strength given this is published in a magazine)
- Lack of evidence to support the conclusion.

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3 Study Documents 1 and 2.

How convincingly does Document 1 challenge the view in Document 2 about the value of Artificial Intelligence? In your answer, you should consider both the evidence and reasoning used in the documents. [12]

Responses should focus on key reasons and evidence in both documents in order to analyse the effectiveness of the challenge to reach a reasoned judgement. In order to assess whether Document 1 convincingly challenges the view in Document 2 candidates should consider not only the content of the Documents, but critically assess the arguments put forward through a consideration of issues such as the nature of the passages, purpose and language.

- At Level 3 candidates will demonstrate a sustained analysis of the challenge. In order to do this they will have covered a significant range of issues, and evaluated them clearly. Responses offering some high quality evaluative points may be placed lower in this level. To reach the top of this level the full descriptor must be met.
- At Level 2 there will be some evaluation and comparison in relation to the question, but it will be either poorly developed or limited in the areas covered.
- At Level 1 there will be very little comparison of the passages or evaluation and candidates may simply describe the documents or identify areas of similarity and difference.

Level 3 9–12 marks	Answers at this level will demonstrate a sustained judgement about the effectiveness of the challenge. There will be sustained evaluation of alternative perspectives; critical assessment with explicit reference to key issues raised in the passages leading to a reasoned and sustained judgement. Highly effective, accurate and clearly expressed explanation and reasoning; clear evidence of structured argument/ discussion, with conclusions reached/explicitly stated in a cogent and convincing manner.
Level 2 5–8 marks	Answers at this level will be more than just a comparison of the two documents; there will be some evaluation, but this will not be sustained and may focus on one perspective; assessment may not link key reasons and evidence clearly to the perspective or to the reasoned judgement. Effective and generally accurate explanation and reasoning; some evidence of structured argument/discussion; conclusions may not be explicitly stated or link directly to analysis.
Level 1 1–4 marks	Answers at this level will describe a few points and there will be little or no evaluation of perspectives, although some relevant evidence or reasons may be identified. If there is any judgement it will be unsupported or superficial. Level of communication is limited; response may be cursory or descriptive; communication does not deal with complex subject matter.

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Indicative content

No set answer is expected and examiners should be flexible in their approach. Relevant points may be drawn from the following:

Document 2 is arguing that AI cannot emulate the human mind and is inferring that this lowers its value. Conversely Document 1 is suggesting that AI has value as part of smart technology and sustainable green futures.

• Origin:

Candidates might argue that both Documents have similarly credible provenance – Doc 1 is written by a university lecturer, Doc 2 by a linguistics specialist – both attached in one way to academia. However, Doc 1 may be considered part of a marketing tool for MyJoulo and the university department. Doc 2 is perhaps more credible in this respect. This may mean that Doc 1 will struggle to be convincing in its challenge of Doc 2.

Conversely, the author of Document 1 is part of a reputable university department which specialises in electronics and computer sciences – adds credibility.

Doc 1 was not written in order to challenge the view contained in Doc 2. It does however challenge it to a degree.

• Doc 1 Challenges:

Document 1 offers some precise and obviously verifiable examples of the achievements of AI – it would be possible to see if MyJoulu works or not, for instance. This is in contrast to the more general failure of AI to deal with linguistic nuance or different uses of the same word in Document 2,

Doc 1 does offer a counter view, acknowledging that human level intelligence is some way off. This may make the author's claims more convincing on the basis that he is not stating that AI is of a human level but that it has made progress. This challenges Doc 2's view that AI is 'limited'.

Doc 1 is more evidence-based and hence may be considered more convincing than the view in Doc 2.

There are precise figures given in Doc 1 for the aims of energy savings (though it could be argued that there is no justification for this) – cutting carbon emissions by 80%.

• Limitations to the challenge

The claims in Doc 1 are perhaps too wide for the evidence presented. There is no evidence that changes in home energy use will create a 'greener future' as opposed to having an effect on energy saving. There is no explanation of why this aspect is 'an essential step' as opposed to merely a desirable one. The assumption of 'step' is that there is a determinable path to a goal.

The reference to the car technology in Doc 1 gives little idea of the scale.

The author of Doc 1 is not a disinterested observer but someone actively involved in a university programme. His department is described as 'one of the world's most successful. departments', but it is not clear in what areas it has been successful or whether it has responded to the doubts raised by the Toronto and New York academics in Document 2.

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There is no attempt to critique the 'Watson' victory in 'Jeopardy' as in Document 2. There is an attempt to make the argument in Doc 1 more convincing by the use of some emotive words 'smart' technology; 'Leaky' homes and the climate change argument is taken for granted.

There are no real indications of the cost, availability or what type of households would be likely to use this technology; and there is no breakdown of the relative significance of household energy usage compared with usage in other sectors – which weakens the argument.

The new technology can provide information about 'leaky' homes, but there is no indication of what the 'positive interventions' are going to be – will this be official action or perhaps providing more information for householders? The issue may be that new technology can offer information, rather like the google search engines, but it is human intelligence that is going to have to decide on the actions that this could trigger and also the social, economic and political implications.