Surname	Other n	ames
Pearson Edexcel International GCSE	Centre Number	Candidate Number
Informatio Communic		hnology
Paper 1: Written Pa		
	ning	Paper Reference 4ITO/01

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer **all** questions.
- Answer the questions in the spaces provided
 - there may be more space than you need.

Information

- The total mark for this paper is 100.
- The marks for **each** question are shown in brackets
 - use this as a guide as to how much time to spend on each question.

Advice

- Read each question carefully before you start to answer it.
- Keep an eye on the time.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ▶



SECTION A

Answer ALL questions.

For each question, choose an answer A, B, C or D and put a cross in the box \boxtimes . Mark only one answer for each question. If you change your mind about an answer, put a line through the box \boxtimes and then mark your new answer with a cross \boxtimes .

1	Whi	ich c	one of these is a portable device?
	X	A	A super computer
	×	В	A PC
	X	C	A laptop
	X	D	A mainframe computer
			(Total for Question 1 = 1 mark)
2	The	mo	ost appropriate type of software for producing a slide show is:
	X		presentation software
	×	В	graphics software
	×	C	word processing software
	\times	D	web authoring software
_			(Total for Question 2 = 1 mark)
3	Whi	ich c	one of these is an appropriate output device for a slide show?
	X	A	Microphone
	X	В	Webcam
	×	C	Data projector
	X	D	Plotter
_			(Total for Question 3 = 1 mark)
4	Con	npu	ter memory is measured in bytes.
	Whi	ich c	one of these is the largest?
	×	Α	1 kilobyte
	\times	В	1 terabyte
	×	C	1 gigabyte
	×	D	1 megabyte
_			(Total for Question 4 = 1 mark)

5	Whic	ch o i	ne of these is an example of secondary storage?
	X	A	Central Processing Unit
	X	В	Applications software
	X	C	Hard disk
	X	D	System software
			(Total for Question 5 = 1 mark)
6	Whic	ch o i	ne of these types of communication does not need an internet connection?
	×	Α	Mailing list
	×	В	Mobile phone call
	X	c	Videoconferencing
	X	D	Multimedia chat
			(Total for Question 6 = 1 mark)
7			nditioning system is used in a school.
	The	devi	ce used to measure the temperature is a type of:
	X	A	scanner
	X	В	plotter
	X	C	monitor
	X	D	sensor
			(Total for Question 7 = 1 mark)
8			g fan is automatically turned on when the temperature in a room goes above temperature.
	The	type	of system used to turn the cooling fan on is:
	×	A	a modelling system
	×	В	a control system
	X	C	an administration system
	×	D	a logistics system
			(Total for Question 8 = 1 mark)



9 D	ata be	ring processed by a computer is stored in:
X	A	RAM
×	В	CD
×	C	OCR
×	D	ROM
		(Total for Question 9 = 1 mark)
10 Su	upern	narkets use Electronic Point of Sale (EPOS) systems.
0	ne be	nefit to customers when supermarkets use EPOS systems is that:
×	Α	items will be processed more quickly
×	В	more items will be available
×	C	items will be fresher
X	D	staff will be more helpful
		(Total for Question 10 = 1 mark) harket customers can pay for goods using bank cards.
W	/hich	narket customers can pay for goods using bank cards. One of these devices is used to read electronic data from a bank card? Bar code scanner
W	/hich	narket customers can pay for goods using bank cards. One of these devices is used to read electronic data from a bank card? Bar code scanner Optical character reader
W	Vhich	parket customers can pay for goods using bank cards. One of these devices is used to read electronic data from a bank card? Bar code scanner Optical character reader Biometric scanner
W M	Vhich	narket customers can pay for goods using bank cards. One of these devices is used to read electronic data from a bank card? Bar code scanner Optical character reader
W	/hich of A B C D	narket customers can pay for goods using bank cards. Done of these devices is used to read electronic data from a bank card? Bar code scanner Optical character reader Biometric scanner Chip and pin reader
W	/hich o	narket customers can pay for goods using bank cards. One of these devices is used to read electronic data from a bank card? Bar code scanner Optical character reader Biometric scanner Chip and pin reader (Total for Question 11 = 1 mark)
W	/hich of B C D /hich of B	parket customers can pay for goods using bank cards. Done of these devices is used to read electronic data from a bank card? Bar code scanner Optical character reader Biometric scanner Chip and pin reader (Total for Question 11 = 1 mark) Done of these statements is accurate?
12 W	/hich of B B C D /hich of B III info	parket customers can pay for goods using bank cards. Done of these devices is used to read electronic data from a bank card? Bar code scanner Optical character reader Biometric scanner Chip and pin reader (Total for Question 11 = 1 mark) Done of these statements is accurate? Transition on the internet:
12 W	/hich of B C /hich of C Ill info A B	parket customers can pay for goods using bank cards. page of these devices is used to read electronic data from a bank card? Bar code scanner Optical character reader Biometric scanner Chip and pin reader (Total for Question 11 = 1 mark) page of these statements is accurate? rmation on the internet: is free from bias
12 W	which of B C D Which of B III info B C C C C C C C C C C C C C C C C C C	harket customers can pay for goods using bank cards. Done of these devices is used to read electronic data from a bank card? Bar code scanner Optical character reader Biometric scanner Chip and pin reader (Total for Question 11 = 1 mark) Done of these statements is accurate? rmation on the internet: is free from bias has been checked for accuracy can be legally copied



13	A coi envir	•	iter system allows scientific experiments to be carried out in a virtual nent.
	This	type	e of system is known as:
	×	A	testing
	X	В	simulation
	X	C	control
	X	D	logistics
			(Total for Question 13 = 1 mark)
14	Teacl meth		use Computer Aided Learning (CAL) systems to reinforce traditional learning
	One	ben	efit of using CAL systems is that:
	X	A	students can get immediate feedback on their progress
	X	В	teachers can control a student's progress
	X	C	teachers do not need to prepare lessons
	X	D	students do not need motivation
			(Total for Question 14 = 1 mark)
15	The i		act of the growing reliance on ICT in manufacturing has led to a reduced
	X	A	unskilled workers
	X	В	skilled ICT workers
	X	C	training in ICT
	X	D	monitoring of machinery
			(Total for Question 15 = 1 mark)
16	The g	gap	between 'information rich' and 'information poor' societies has widened.
	Whic	h o ı	ne of these has not contributed to the widening of the gap?
	X	A	Lack of communication networks in some areas
	X	В	Speed of transmission of data between networks
	X	c	Lack of communication between individuals
	X	D	Speed of technological change
			(Total for Question 16 = 1 mark)
_		_	TOTAL FOR SECTION A = 16 MARKS



SECTION B

Answer ALL questions. Write your answers in the spaces provided.

- 17 Jon has a landscape gardening business. He has a PC with internet access.
 - (a) The table shows a list of items that Jon uses with his PC.

For each item put a cross in the correct box to show whether it is used for input, output, input and output or storage.

(6)

	Input only	Output only	Input and Output	Storage
Touch screen	\boxtimes	\boxtimes	\boxtimes	\boxtimes
Mouse	\boxtimes	\boxtimes	\boxtimes	\boxtimes
CD-ROM	\boxtimes	\boxtimes	\boxtimes	\boxtimes
Keyboard	\boxtimes	\boxtimes	\boxtimes	\boxtimes
Speaker	×	×	×	×
Webcam	×	×	×	×

(b) Jon uses his PC to draw designs for gardens.

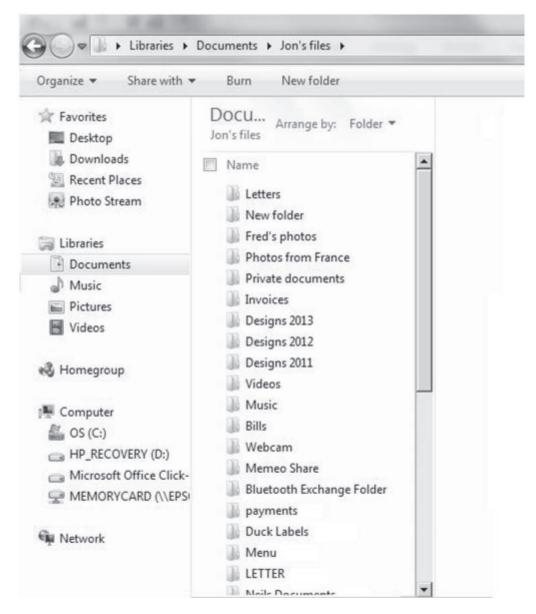
Identify one additional input device that Jon could use to draw his designs.

(1)

(c) Jon has decided to produce a leaflet to advertise his business. Identify the most appropriate type of software application Jon should use.	(1)
(d) Jon has photographs of gardens that he has designed stored on his digital camera. He would like to use these photographs in his leaflet.	
He uses an SD card to transfer the photographs from his camera to his PC.	
(i) Identify the type of memory used in an SD card.	(1)
(ii) Describe two other methods of transferring photographs from a digital camera to a PC.	
	(4)
(e) Jon clicks on the 'print preview' icon to check the layout of his leaflet.	
Explain what is meant by the term icon .	(2)



(f) This screenshot shows part of the directory of Jon's computer system.

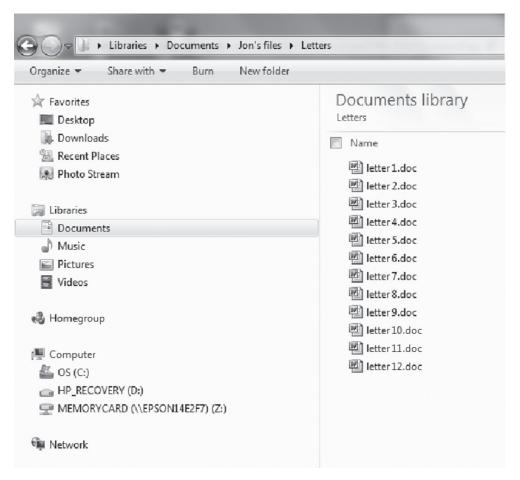


Jon has a large number of folders.

·	(2)

Describe **one** method that Jon could use to help him find a named folder quickly.

(g) This screenshot shows the contents of Jon's Letters folder.



Jon finds it difficult to find the letter he is looking for.

State **one** way in which he can make the contents of a file easier to identify.

(1)

(h) Jon spends a long time each day working on his computer. This can lead to a variety of health problems.	
Two possible problems are backache and repetitive strain injury (RSI). Both of these can be reduced by taking regular breaks.	
Give two solutions, other than taking regular breaks, for each problem.	(4)
Backache	
Solution 1	
Solution 2	
RSI	
Solution 1	
Solution 2	
(Total for Question 17 = 22	marks)

18 <i>Sports-store</i> sells sports equipment and clothing. It has several hig the UK and also sells goods online via its website.	h street stores in
(a) Give three benefits to a customer of buying sports goods onlin	ne. (3)
1	
2	
3	
(b) Give three reasons why some customers prefer to buy sports of street stores.	
1	(3)
2	
3	



(c) <i>Sports-store</i> is considering closing all of its high street stores and selling only via its website.	
(i) Identify three benefits to <i>Sports-store</i> of making this change.	(3)
(ii) Identify two effects on the staff of <i>Sports-store</i> of making this change.	(2)
(d) Customers buying goods via the <i>Sports-store</i> website enter their personal details using an online form. Their details are automatically saved in a database.	S
Identify two benefits to <i>Sports-store</i> of this method of data capture.	(2)

(i)	Give two advantages to the customer of their personal details being saved.	
(1)	dive two advantages to the customer of their personal details being saved.	(2)
(ii)	Customers can log into their account to track a delivery.	
	Identify one item of data that the system must use to track the delivery.	(1)
		(1)
(iii	Sports-store records details of customer purchases.	
	Describe one way in which <i>Sports-store</i> could use this data.	(2)
		,



(iv) <i>Sports-store</i> needs to comply with the Data Protection Act handles personal data. One of the principles of the DPA is kept accurate and up to date.	
Identify three other principles of the DPA.	(2)
	(3)
1	
2	
3	
(Total for C	uestion 18 = 21 marks)

)
)
)



(c	:) Bra	anch managers hold virtual meetings over the internet.	
	(i)	Identify three benefits to the bank of holding virtual meetings rather than face-to-face meetings.	
			(3)
1			
2			
3			
	(ii)	Identify three disadvantages of holding virtual meetings rather than face-to-face meetings.	
			(3)
1			
2			
3			

(i) lo	dentify three other requirements David needs to connect to the internet.	
(.,		(3)
	David has a username and password for his account. When he logs in he is also prompted to enter some of his 'memorable information'.	
a	iso prompted to effect some of his memorable information.	
	Your memorable information	
	Please enter characters 7, 9 and 10 from your memorable information then click on the continue button.	
	Character 7: Character 9: Character 10:	
	Please enter Please enter	
	> Having trouble logging in?	
G	© Continue Continue Sive two ways in which this increases the security of the account.	(2)
G		(2)
G	Give two ways in which this increases the security of the account.	
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		sefs has a computer that is used by himself and his 12-year-old son Alun. The uter is connected to the internet.	
(6	a) Mr	Josefs is concerned about giving Alun unrestricted access to the internet.	
	(i)	Identify three reasons for his concerns.	(2)
			(3)
1			
2			
2			
J			
	(ii)	Identify one physical step Mr Josefs could take to reduce his concerns.	(1)
	/:::		
	(111)) Identify two ICT-based solutions that Mr Josefs could use to reduce his concerns.	
			(2)
1			
2			

 b) The use of computers and other digital devices I effects on people's lifestyles. 	nas both positive and negative	
Discuss the positive and negative effects of digit	al devices on people's lifestyles.	(6)
	(Total for Question 20 = 12 ma	arks)

21	Sai	ndcrom Community Centre is used by people of all ages and abilities.	
		e centre has a small network of PCs with internet access. Users can also connect stops and other mobile devices wirelessly to the network.	
	(a)	State the piece of information that is used to uniquely identify a laptop when it is connected to the centre's network.	(1)
	(b)	When a user connects a laptop to the centre's network for the first time they are prompted to enter a network key.	
		Explain how the network key is used to secure data transmitted wirelessly.	(2)
	(c)	Improved security is one advantage of using a wired rather than a wireless	
	` ,	connection to access a network.	
		Identify three other advantages of using a wired rather than a wireless	
		Identify three other advantages of using a wired rather than a wireless connection to access the network.	(3)
1			(3)
1			(3)
1			(3)
1			(3)
1			(3)
1 2 3			(3)
1			(3)

(d) The network administrators of <i>Sandcrom Community Centre</i> are concerned about the security of data on the network.	
Describe the concerns that the network administrators may have and identify steps they can take to reduce the risks to the security of data.	
	(6)
(Total for Question 21 = 12 m	arks)
TOTAL FOR SECTION B = 84 M/ TOTAL FOR PAPER = 100 M/	









